## 2002 Annual Report Summary

Total Examinations Scored ..... 95,574
First Responder Examinations ..... 6,115
Basic Examinations ..... 70,704
Intermediate/85 Examinations ..... 5,459
Intermediate/99 Examinations ..... 591
Paramedic Examinations ..... 12,705
Reregistrations ..... 40,498
First Responders ..... 815
Basic ..... 20,751
Intermediate/85 ..... 3,070
Paramedic ..... 15,862
Telephone Calls Received ..... 108,859
Administration ..... 25,933
Examination Department ..... 27,245
Certification Department ..... 40,245
Reregistration Department ..... 15,436
WebSiteAverage \# of users per day:
$1^{\text {st }}$ Quarter ..... 2,053
$2^{\text {nd }}$ Quarter ..... 1,315
$3^{\text {rd }}$ Quarter ..... 2,526
$4^{\text {th }}$ Quarter ..... 2,760

